



CEMENT CORPORATION OF INDIA LIMITED
(A GOVT OF INDIA ENTERPRISES)
HYDERABAD ZONAL/REGIONAL OFFICE
FLAT NO. A-3, P&T OFFICERS COMPOUND,
S.P. ROAD, SECUNDRABAD-500003
(TELENGANA)
CIN No. U74899DLI965GOI004322
AN ISO CERTIFY COMPANY 2008:2015

ccirohyd@ccilttd.in & ccirohyd@gmail.com
Website: www.ccilttd.in

NIT NO.: CCI/RO/HYD/MKTG/WALL PAINTING/04/21-22/

Dated: 10.12.2021

NOTICE INVITING E-TENDER CUM REVERSE AUCTION NOTICE
(Only through e-procurement)

E-Tender is invited in two bid for appointment of advertising agencies for High Rise wall painting at Shamshabad Airport Road, Hyderabad. The tender shall be opened on the due date of submission of Tender at 3:30 PM on 15.12.2021.

The complete set of tender documents is available on websites www.ccilttd.in, and www.cci-etender.com of Antares Systems Ltd.

E-TENDER NO.	CCI/RO/HYD/MKTG/WALL PAINTING/04/21-22/ DATED 10.12.2021.
MODE OF TENDER	e-Procurement System (Online Part A - Techno-Commercial Bid and Part B - Price Bid) through www.cci-etender.com of Antares Systems Ltd.
Date of NIT available to parties to download	From 10.12.2021 (10.00 hrs.) Till 15.12.2021. (14.30 hrs.)
Earnest Money Deposit	Rs 10,000/- as per Clause no.,1.0 of Part-II General terms & conditions SSI units registered with NSIC,MSME and Public Sector Undertakings are exempted from furnishing EMD.EMD to be submitted online through e-payment gateway only.
Last date of submission of valid SSI/NSIC/MSME certificate and other documents required as per tender terms & conditions under covering letter	From 10.12.2021(10:00 hrs.) Till 15.12.2021 (15:00 hrs.)
Date of Starting of e-Tender for submission of on line Techno-Commercial Bid and Price Bid at www.cci-etender.com	From 10.12.2021 (10:00 hrs.) Till 15.12.2021(15:00 hrs.)
Date & time of opening of Part-A (i.e. Techno-Commercial Bid) Part-B Price Bid: Date of opening of Part-B i.e. price bid shall be informed separately	15.12.2021 at 15:30 hrs. To be communicated separately .
Reverse auction start time Reverse auction end time	One day after opening of price bid. Two hrs after commencement of Reverse auction.
Validity of bids	30 days from the date of techno-commercial bid opening.

Offer is invited for the following on FIRM & FOR destination basis as per details given below: -

SCHEDULE OF MATERIAL: -

NIT No	Name of the item		Quantity
CCI/RO/HYD/MKTG/WALL PAINTING/04/21-22/ Dated: 10.12.2021	HIGH RISE WALL PAINTING AT NARISHMBHA Rao bridge to Shamshbad-Airport Road (BOTH SIDE), HYDERABAD	Wall/Shop painting inclusive of wall rent, municipal tax etc.	10,000 Sq. ft.+/-20%

- 1) Only those tenders will be considered who fulfill the terms & conditions mentioned in the tender documents.
- 2) Only those tenders shall be considered who deposit the earnest money by due date
- 3) The price- bid should be only as per CCI's price - bid format otherwise the tender is liable for rejection.

List of Annexure

The tender documents comprise of following:-

Annexure-I	Important Instructions to Bidders
	Covering letter, Part-I - Instruction to tenderers, Part-II- General terms & conditions, Integrity Pact and Annexures 1 to 9 available in CCI web site https://www.ccilttd.in/UserFiles/files/GTC2.pdf
Annexure-V	Part-III- Special Terms & Conditions
Annexure-VII	Price Bid Proforma (Price schedule) to be submitted duly filled in on-line as Part-B. Cost break up rates quoted may also be furnished.

Please read the Part – I (Instructions to tenderers), Part- II (General Terms & Conditions) available on tender portal of www.ccilttd.in and Part- III (Special Terms & Conditions) & Part- IV (Technical specifications) of this tender and submit Declaration letter (Annexure-9) in letter head and Annexures-1-9 duly signed and stamped of having read and understood the GTC.

Important instructions for E-procurement

This is an e-procurement event of CEMENT CORPORATION OF INDIA. The e-procurement service provider is Antares Systems Ltd., No.24, 1st Floor, Sudha Complex, 3rd Stage, 4th Block, Basaveshwaranagar, Bangalore-560079

You are requested to read the tender terms & conditions (**Annexure: I to VII**) of this tender before submitting your online tender. Tenderers who do not comply with the conditions with documentary proof (wherever required) will not qualify in the Tender for opening of price bid.

1	<p>Process of E-Tender: Registration: The process involves vendor's registration with Tenderwizard e-procurement portal. Only after registration, the vendor(s) can submit his/their bids electronically. Electronic Bidding for submission of Techno-Commercial Bid as well as Price Bid over the internet will be done. The Vendor should possess Class III signing type digital certificate. Vendors are to make their own arrangement for bidding from a P.C. connected with Internet. Antares Systems Ltd is not responsible for making such arrangement. (Bids will not be recorded without Digital Signature).</p> <p>SPECIAL NOTE: THE PRICE BID AND THE TECHNO-COMMERCIAL BID HAS TO BE SUBMITTED ON-LINE AT www.cci-etender.com</p> <p>Vendors are required to register themselves online with www.cci-etender.com → 'Register Me' link. Filling up details and creating own user id and password → Submit. Vendors will receive a system generated mail confirming their registration in their email which has been provided during filling the registration form.</p> <p>In case of any clarification, please contact CCI/Antares Systems Ltd, (before the scheduled time of the e- tender).</p> <p>Contact person (Cement Corporation of India):</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="width: 30%;">Name</th> <th style="width: 35%;">Email</th> <th style="width: 15%;">Land Line</th> <th style="width: 20%;">Mobile</th> </tr> </thead> <tbody> <tr> <td>Y.K.Singh, Z.M.</td> <td>zm--_hyd@ccilttd.in</td> <td style="text-align: center;">-</td> <td style="text-align: center;">7799938168</td> </tr> <tr> <td>DIWAKAR SRIVASTAVA,R.M.</td> <td>ccirohyd@ccilttd.in/ccirohyd@gmail.com</td> <td></td> <td style="text-align: center;">7799938046</td> </tr> <tr> <td> </td> <td> </td> <td> </td> <td> </td> </tr> </tbody> </table> <p>Antares Systems Ltd help line Numbers: 080 49352000 & 03346046611</p> <p>B) System Requirement: Windows 8,10 Professional Operating System, Internet Browser-9,10 &11. Signing type Class 3 digital signature Java JRE 6 and above</p>	Name	Email	Land Line	Mobile	Y.K.Singh, Z.M.	zm--_hyd@ccilttd.in	-	7799938168	DIWAKAR SRIVASTAVA,R.M.	ccirohyd@ccilttd.in/ccirohyd@gmail.com		7799938046				
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DIWAKAR SRIVASTAVA,R.M.	ccirohyd@ccilttd.in/ccirohyd@gmail.com		7799938046														
2	<p>(A) Part-A Techno-Commercial bid will be opened electronically on specified date and time as given in the NIT. Bidder(s) can witness electronic opening of bid.</p> <p>(B) Part-B Price bid will be opened electronically of only those bidder(s) who's Part-A Techno-Commercial Bid is found to be Techno-Commercially acceptable by CCI. Such bidder(s) will be intimated date of opening of Part-B Price bid, through valid email confirmed by them.</p> <p>Note: The tenderers are advised to offer their lowest possible rates taking into account the prevailing market conditions. There would generally be no negotiations hence please submit your most competitive prices while submitting the price bid. However, if the rate is still considered high, action as per prevailing instruction/guideline shall be taken.</p>																
3	All entries in the tender should be entered in online Technical & Commercial Formats without any ambiguity.																
4	<p>In case of failure to access the payment towards non-refundable fees for any reason, the vender, in term, will not have the access to on line e-tender and no correspondence in this respect will be entertained and CCI will not be responsible for any such lapses on this account. Bidder(s) are advised to make remittance of non-refundable fees through separate DD well in advance and verify completion of transaction in respect of non-refundable fees.</p> <p>Vendors are instructed to use Upload Documents link in My menu to upload documents in document library. Multiple documents can be uploaded. Maximum size of single document for upload is 5 MB.</p>																

	Once documents are uploaded in the library, vendors can attach documents through Attach Document link against the particular tender. For further assistance please follow instructions of vendor guide
5	All notices/corrigendum and correspondence to the bidder(s) shall be sent by email only during the process till finalization of tender by CCI. Hence the bidders are required to ensure that their corporate email I.D. provided is valid and updated at the stage of registration of vendor with Tenderwizard (i.e. Service Provider). Bidders are also requested to ensure validity of their DSC (Digital Signature Certificate).
6	The responsibility of downloading the related corrigenda, if any, will be that of the downloading parties.
7	E-tender cannot be accessed after the due date and time mentioned in NIT.
8	<p>Bidding in e-tender:</p> <p>a.) It is mandatory that all the bids are submitted with digital signature certificate otherwise the same will not be accepted by the system.</p> <p>b.) Buyer reserves the right to cancel or reject or accept or withdraw or extend the tender in full or part as the case may be without assigning any reason thereof.</p> <p>c.) No deviation of the terms and conditions of the tender document is acceptable. Submission of bid in the e-tender floor by any bidder confirms his acceptance of terms & conditions for the tender.</p> <p>d.) Unit of Measure (UOM) is indicated in the e-tender Floor. Rate to be quoted should be in Indian Rupee as per UOM indicated in the e-tender floor/tender document.</p>
9	Any order resulting from this open e-tender shall be governed by the terms and conditions mentioned therein.
10	No deviation to the technical and commercial terms & conditions are allowed.
11	After submitting online bid, the bidder cannot access the tender, once it has been submitted with digital signature
12	CCI has the right to cancel this e-tender or extend the due date of receipt of bid(s) without assigning any reason thereof.
13	The online tender should be submitted strictly as per the terms and conditions and procedures laid down in the website www.cci-etender.com of Antares Systems Ltd.
14	The bidders must upload all the documents required as per terms of NIT. Any other document uploaded which is not required as per the terms of the NIT shall not be considered.
15	The bid will be evaluated based on the filled-in technical & commercial formats.
16	The documents uploaded by bidder(s) will be scrutinized. In case any of the information furnished by the bidder is found to be false during scrutiny, punitive action including suspension and banning of business can also be taken against defaulting bidders.
17	Bidders are requested to read the vendor guide in the page www.cci-etender.com to familiarize themselves with the system before bidding.

For and on behalf of CCI Ltd.

ZONAL MANAGER

Cement Corporation of India Limited
(A Government of India Enterprise)

Part – III SPECIAL TERMS AND CONDITIONS for CONTRACT FOR APPOINTMENT OF ADVERTISING AGENCIES ENGAGED IN WALL AND SHOP PAINTING AND FLEX BOARD MAKING AND FIXING IN SITU.

In addition to the General Conditions of contract under Part I & II, the following special conditions will also apply to the contract. In case the special conditions given below in part III are contrary to any conditions given in Part I & II then the condition given in Part III shall prevail upon such conditions of the contract.

1. EMD:

EMD amount Rs.10,000/- (Rupees Ten thousand only)

EMD is to be submitted online through e-payment gateway only.

EMD of unsuccessful bidders will be returned after the finalization of the tender and will bear no interest.

2. SECURITYDEPOSIT:

Successful bidder shall have to furnish security deposit equivalent to 05% (Five percent) Value of the total work order by way of Demand Draft/ RTGS in favour of Cement Corporation of India Ltd, payable SBI, Hyderabad.

S.D. Security Deposit will be refunded within ONE month after successful completion of the Contract, and will bear no interest.

The Corporation shall have right to appropriate the said amount so deposited as Security Deposit either in whole or in Parts and the amount of bills payable to the Contractor to liquidate any claim of the Corporation against the Contractor or as penalty for breach of the terms & conditions and covenants of this contract agreement by the Contractor. The Security Deposit will be refunded to the Contractor after the expiry of the contract agreement or on termination of this agreement and after final settlement of accounts / claims of the Corporation. Any sum of money due and payable to the Contractor (including security deposit returnable to him) under the contract Agreement may be appropriated by the Corporation and set off against any claim of the Corporation.

3. SUBMISSION OFBILLS:

The Contractor shall submit bills to the Regional Office of the Corporation, complete in all respects dully supported copies of photos of actual sites for payment.

4. PAYMENT -:

Payment will be released within 7 days after submission and dully certified bills. However, **The GST amount claimed by the party will be reimbursed on submission of proof of deposit the same into Govt. A/C and**

upload the invoices in their GST portal and reflect in GSTR 2A.

TDS on GST at 2% and IT TDS will be recovered from the bill as per IT and GST Act.

5. DURATION OFCONTRACT:

The job contract shall be completed within a period of 30 days from the date of issue Work Order.

6. PENALTY:

If the agency does not complete job as specified in the work order, a Liquidated damage @0.5% per fortnight shall be levied for unexecuted portion subject to maximum of 5% value of order. The Corporation on its discretion may get the unexecuted done on risk and cost of the contractor.

7. QUALITY /SPECIFICATION:-

The supplier shall guarantee that the item to be supplied and work to be done shall confirm to the specification, as specified in the order.

HIGH RISE WALL PAINTING:

- Wall selection should be done on the basis of clear visibility in specific Area as described in WO/ Tender.
- Selected wall should be at least 10' (Ten feet) above ground footfall.
- Standard color as per CCI sample format is to be done.
- **All necessary approval /Permission if any from concerned Municipal/owner may be obtained before starting wall painting in Public places to avoid any complication in future.**
- **The successful bidder/contractor must give guarantee for remaining intact of display High Rise Painting at least one year from the date of completion.**
- **High rise wall painting must be done at specified Area as per WO, no other area of wall painting will be entertain or accept.**
- **Use Branded colour paints like Asian Paints, Berger etc.**
- The Corporation reserves the right to increase or decrease the quantity by (+ / -) 20% without assigning any reason at the time of ordering and will not be liable for any claim whatsoever on account of reduction or increase in the quantity.
- The priority and sequence of the work & place / area, will be as decided by the Management and will be binding to the contractor.

8. QUANTITY:

The quantity given is only indicative and the Corporation reserves the right to make variation in the quantities of materials given in the tender notice and the Contractor shall not be entitled to any compensation on this account under any circumstances. Moreover, High rise wall painting is to be done only specified Area indicated below -;

HIGH RISE WALL PAINTING – 10,000 SQ. FT.+/- 20% in the Area from Narshimbha Rao Bridge (both side) to Shamshabad –Airport Road, Hyderabad.

9. TERMINATION OF CONTRACT:

This contract/ agreement can be terminated by the CCI at any point of time by giving one month notice to the Contractor, without assigning any reasons thereof.

Notwithstanding what has been mentioned in clause 10.1 above the Corporation shall have the right to terminate this contract forthwith if there is any breach of any of the terms and conditions detailed herein on the part of the Contractor without paying any compensation whatsoever.

10. OTHER TERMS & CONDITION:

The Contractor shall report about the progress of the work time-to-time after obtaining counter signature by the official authorized by the Corporation in this behalf. Proof of wall painting must be submitted through actual photo.

Rate of GST, if applicable should be clearly mentioned in the price bid, otherwise GST shall be considered as included in the rate.

Experience of at least three years in conducting wall / shop painting is required. To be supported by documentary evidence/Work experience .

The participating firms must attach one work order of wall / shop painting of at least 25000Sq.ft.

Bids have to be submitted in two separate envelopes marker (A) – Techno Commercial and (B) – Price Bid.

Rate should be quoted on per sq.ft. basis as per printed format and tender should be submitted in the manner as described in tender terms and conditions, at Office of Regional Manager, Cement Corporation of India Limited, **FLAT NO. A-3, P&T OFFICERS COMPOUND, S.P. ROAD, SECUNDRABAD-500003, (TELENGANA)**

The offer should be marked as “Tender for High Rise wall painting ”photo of High Rise wall painting to be submitted at Regional/Zonal office of CCI, Hydearbad after work is done.

Painting design and color scheme to be done as per CCI specifications only as per sample provided by CCI.

Payment of the bill shall be released within 7 days after receipt of bill and random verification by CCI officials. The bill be raised as per WO and be forwarded to REGIONAL MANAGER, Hyderabad. The paying authority is HOD (Fin), CCI Ltd, HYDERABAD/ TDO.

The responsibility of any rental charges of the wall or municipal taxes etc. will be completely on part of the contractor.

Offer to be submitted in two sealed envelopes indicating ref. of tender so as reach us on or before scheduled due date and time. Both the envelopes are to be super scribed as "Commercial Bid" and "Price Bid" the commercial bid.

No revision in the rates tendered will be asked for during the period of the contract or extended period of contract if any on any account of whatsoever.

The labour employed by the Contractor will be the employees of the Contractor. In case of any internal trouble between the labourers and the Contractor, the same shall be the responsibility of the Contractor and the Corporation shall not be any way concerned with the same, if due to any exigencies the Corporation had to make any payment directly to his labour, the Contractor shall without any reservation, reimburse the same to CCI within 24 hours and failure to do so will give CCI the right to adjust / deduct the same against pending bills and / or Security Deposit and Bank Guarantee.

The Contractor shall comply with and observe all laws prevailing and shall keep the Corporation unharmed and indemnified against the claims for compensation by or on behalf of any workman of labour employed by him for injury, disability or death by accident under workmen's Compensation Act of 1923.

If, at any time, in the opinion of the Corporation the Contractor fails to supply sufficient transport / labourer or otherwise fails to carry out the operations to the satisfaction of the Corporation, the Corporation shall be at liberty to make such arrangements as shall be considered necessary for carrying out the work on this account at the risk and cost and expenses of the Contractor's and to deduct all cost and charges thus incurred from the Contractor's bill or otherwise recover the same as the Corporation shall think fit provided that if any such recovery is effected from the Security Money furnished by the Contractor under this agreement, he shall be required to make good the amount so recovered by way of cash deposit towards the Security Money within 10 days of such information from this Corporation.

The Contractor shall be responsible to maintain the condition & quality of material supplied by him and he shall be liable for damage / fault etc. by omission neglect or misconduct on his part or his servants, employees & representatives etc. and in such cases the Corporation reserves the right to impound the Security Deposit in part or in whole the Corporation has right to recover from the Contractor any damage or loss caused to the Corporation on this account.

The decision of the Corporation in regarding the assessment of damage / losses shall be final and binding on the Contractor and the Corporation will, not be bound to prove actual loss / damages suffered to the extent of penalty levied.

The performance of the Contractor will be monitored by concerned Officer of CCI and in case the performance is found unsatisfactory, the Corporation shall have the right to terminate this contract with immediate effect without assigning any reason thereof.

The Contractor shall arrange delivery of Flex boards or the materials so required for fixing in situ at dealers / other places, wall paintings etc, as directed and as per the requirement specified to him from time to time, as per the terms and conditions of the contract.

The contractor shall obtain clear acknowledgements from the consignees to whom material is delivered regarding receipt of material in good condition & fixing at desired place, and shall submit the same to Depot-in-Charge / CCI Officer.

The contractor shall be responsible for the safety of the materials lying in his custody till the same is delivered to the parties as desired by CCI Officers.

Octroi if any, will be paid by the Contractor.

The Corporation also reserves its right to appoint more than one contractor or to distribute the work amongst other contractor, for the entire work / supply or the part thereof.

All other responsibilities as have been specified in the tender document or specified in other terms & condition for supply and work will also be complied by the contractor.

The contractor shall always upholds the prestige, brand image, reputation and good will of the Corporation. The contractor will also ensure that his employee / person are not indulged in any unsocial practice etc. In case it is noticed by the Corporation, strict action will betaken.

(SIGNATURE OF THE CONTRACTOR)

Instructions for Reverse Auction

- CCI reserves the right to go for e-auction as additional condition. In case of any eventuality, the cases will be decided as per the rates submitted in the e-tender. Hence, the bidders are advised to submit their offers accordingly.
- Only the Bidders who have qualified the techno commercial bid of the tender and whose price bid has been opened are eligible for participating in the reverse auction.
- The lowest landed cost (net price) of e-tender, evaluated after opening of price bids shall be considered as base price (floor price) for reverse auction and accordingly the reverse auction shall be started. All bidders will be given opportunity to look at to L-1 price and submit their net price in the reverse auction process.
- The procedures and other terms & conditions of reverse auction shall be uploaded on our website one week before the opening of price bids and starting of reverse auction. The bidders are requested to go through our website regularly to keep them updated about the procedures and terms & conditions.

The bidders participating in reverse auction shall be required to complete all formalities & submit the required documents as desired under the above stated procedures and terms & conditions.

**CEMENT CORPORATION OF INDIA LTD
(A GOVT OF INDIA ENTERPRISES)**

Parameter of E-Reverse Auction:

Estimated Cost / Entry Start Price / Reverse Price for e-Reverse Auction	L1 price of the financial bids of the Techno-commercially Qualified Bidders.
Minimum decremental value	To be notified by CCI on case to case basis in NIT.
Eligible Bidders to participate in e-Reverse Auction	Techno-commercially qualified bidders to give declaration to participate in Reverse Auction within an hour of opening of Price bids and all such bidders be issued user id and pass word for Reverse Auction.
Start Date & Time of e-Reverse Auction	_____ at 15.00 Hrs. (after 2 working days of opening of price bids)
Initial Duration of e-Reverse Auction	02 Hrs (from 15.00 Hrs to 17.00 Hrs.)
Automatic Extension of "Reverse Auction closing time" if the last bid received within a pre-defined time duration before the "Reverse Auction closing time:"	Yes
Pre-defined time duration (as mentioned above)	05 minutes
Time of each Automatic Extension	15 minutes
Display of Lowest Bid (L1)	Yes (To all Bidders) (Without the bidder identity)

Reverse Auction Procedure:**VII. Procedure for e-Reverse Auction:-**

- The reverse auction is to be carried two days after the opening of e-price bids.
- If L1 party decides to be out of reverse auction, the party will be allowed to do so. However, if the Reverse Auction yields a lower price, the L-1 party would have no claim / right to be awarded.
- Other parties if opts out they will be assumed to be to be not participating in tender. No chance shall be afforded later.
- Bidder has to quote price inclusive of P&F, inspection charges, taxes & freight etc.
- The L-1 bidder after reverse auction shall be considered, as final L-1 & the case for awarding shall be processed as per policy & NIT.
- In case bidder, not eligible for participation in reverse auction as per Clause VIII below mentioned guidelines, is an MSE, but their price quoted is within the band of

L-1 + 15%, their bid shall be considered for participation in Reverse Auction in line with “Public Procurement Policy for Micro & Small Enterprises(MSEs) order-2012”.

- The break-up of final price viz. basic rate, freight charge, inspection charge etc. will be taken for processing the case after reverse auction has concluded.
- After conduction of reverse auction, distribution of work amongst bidders shall be done as per NIT, after evaluating L-1, L-2 etc.

VIII. Guidelines for Reverse Auction:-

- Any tender can be cancelled/withdrawn at any time before award of contract, which is invariably mentioned in NIT.
- Number of participants allowed in reverse auction:
- In case of single eligible (techno- commercial qualified) party, no reverse auction shall be conducted & tender shall be finalized subject to reasonability of the rate.
- Reverse Auction shall be conducted for two (2) or more techno-commercially qualified parties.
- For 2-4 techno- commercially qualified parties, reverse auction shall be conducted with all parties.
- For 5-6 techno- commercially qualified parties, one highest bidder (H-1) shall not be allowed to participate in reverse auction.
- For 7-10 techno commercially qualified parties, two highest bidders (H-1 & H-2) shall not be allowed to participate in reverse auction.
- For more than 10 techno- commercially qualified parties, only lowest 8 (eight) bidders shall be allowed to participate. However, in case of tie in the eighth (last) position, all such parties shall be allowed to participate in the reverse auction i.e., in case there is tie of 2 parties in 8th lowest position (L-8), then both of them shall be allowed to participate in reverse auction.
- Lowest bid implies the bid whose landed cost is lowest considering freight, inspection charge & less input credits for GST. (Reverse auction shall be conducted on landed cost excluding GST).
- The base price, minimum detrimental value, pre-defined time duration of quoting the revised rate (in minutes) shall be available with the service provider portal as per the format to be uploaded with NIT.
- Closing price (CP) of reverse auction shall be treated as new L-1 and tender shall be processed accordingly.

Complaints may be given, if any regarding denial of service or any related issue, in writing through e-mail/fax to the service provider, with copy of mm_co@ccilttd.in, within 15 min prior to initial closing time of reverse auction.

Bidder shall be assigned user id & password by the service provider, which is presently M/s. Antares Systems Pvt. Ltd.
